



22nd October 2009

To whom it may concern:

World Airlines Road Race – London, September 2010

The team at British Airways Athletics Club have been actively involved in marshalling at the London Marathon for more than two decades. They are the most reliable and conscientious of volunteers. For the London Marathon they are able to muster a team of 130 personnel who assist by operating crossing points across the route for spectators. The set up and organisation of these is always faultless, and they have been copied by other events, the Berlin Marathon for example.

Some of the British Airways team are team leaders, and each year two of them are Sector Managers, this involves close liaison with the event organisers and Metropolitan Police, attendance at Briefing Meetings and an in depth understanding of the event and how it operates – and crucially how it would operate in any contingency situation. Furthermore, the British Airways team marshals in one of the most sensitive areas of the capital, namely the area around the Houses of Parliament and Buckingham Palace. In debrief reports they are regularly praised by the Metropolitan Police for their professionalism.

In addition to the London Marathon, the British Airways team also commit themselves to help at three other events which we organise in London during the summer months. It is clear that they have an excellent understanding of all road running events, and a vast amount of experience between them.

I am therefore happy to give my wholehearted support to the team as they embark on the organisation of the 2010 WARR events, I am certain they will be a great success.

A handwritten signature in black ink that reads "Lisa Thompson". The signature is written in a cursive, flowing style.

Lisa Thompson
Assistant Race Director / Operations
Virgin London Marathon